

2021/22 Q2 – ENVIRONMENT, HERITAGE & WASTE MANAGEMENT

Performance Measures and Service Updates

The services are currently recovering from the effects of the Covid-19 pandemic and have reopened to the public.

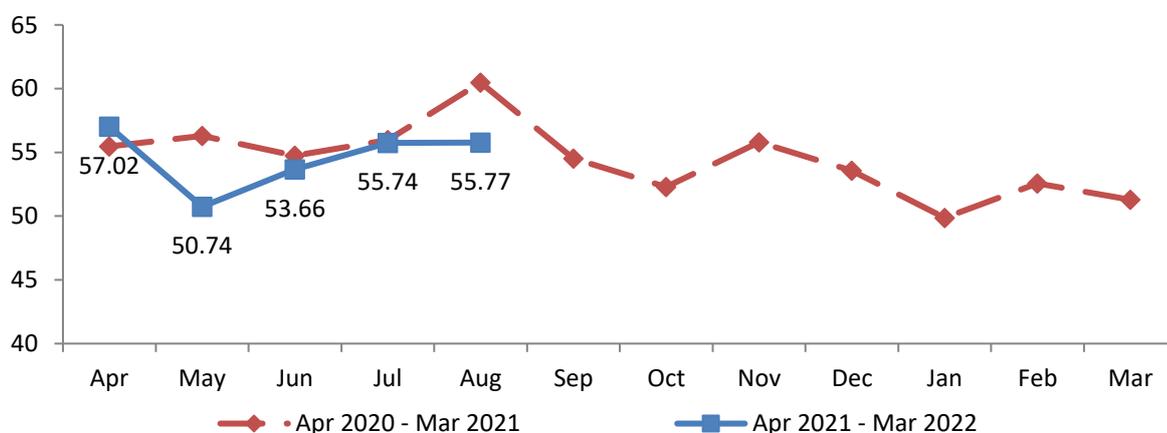
Over July, August, and September, Dinosaur Isle, Museum of Island History, and Newport Roman Villa welcomed in excess of 100,000 visits either in person or online. Whilst Dinosaur Isle had one of their best Julys in recent years, which was followed by two very good months that were only marginally below pre-Covid levels, the other two facilities experienced reduced numbers. In relation to Newport Roman Villa, there was no Festival of British Archaeology and the temporary traffic arrangement required to deliver the St. George's Way improvement had a visible impact on the number of visitors and school parties.

The Museum of Island History and Newport Roman Villa hosted Heritage Open days in September with 276 people attending across the two sites. A programme of activity at Newport Roman Villa is in place for the October half term holiday with reduced entry costs and opening times extended to six days a week.

We are advised by Amey that the Energy from Waste Plant will begin operations in January due to some unforeseen technical issues. The risk on any additional waste costs during this period lies with Amey. The Household Waste Recycling Centre (HWRC) booking system remains in place and has received a large number of positive responses due to the significant reduction in the queues and the implication this had on the nearby road network.

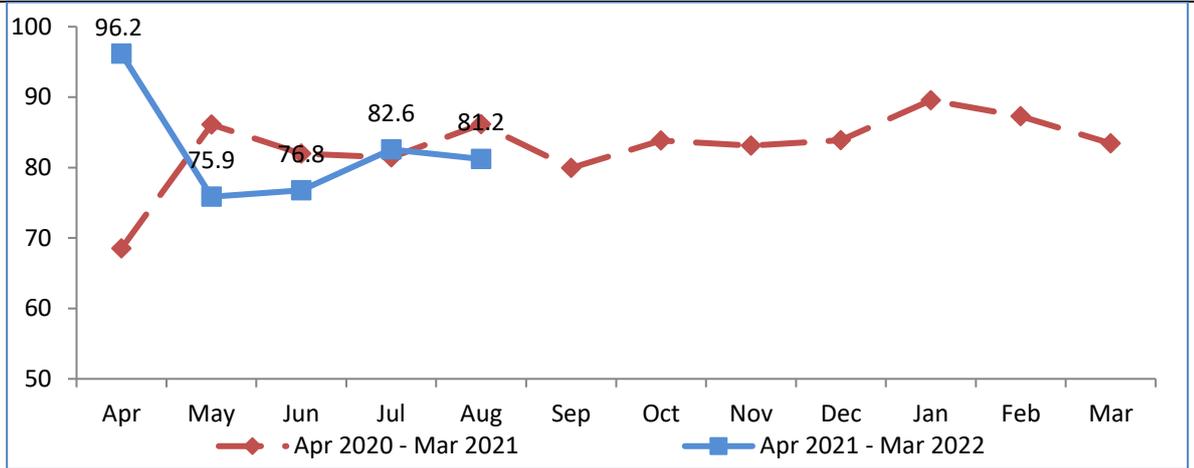
Waste Management

Percentage of household waste recycled or composted



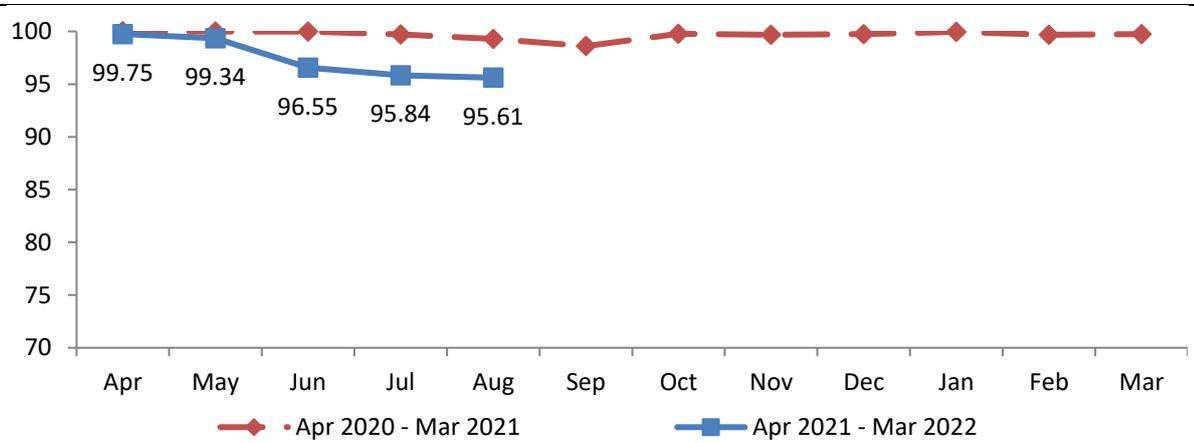
There was an improvement in July and August from May's figure of 53.66 percent, and this is in keeping to the contractual target. Year to Date 53.96 percent (2020/21 Q1 YTD 56.44 percent).

Percentage recycled, reused or composted from all HWRC sites



Year to Date 76.57 percent (2020/21 82.63 percent). This is below the contracted target of 85 percent

Diversion of municipal solid waste from landfill



Year to date 97.29 percent (2020/21 99.97 percent)

This maintains the contractual requirement of above 90 percent diversion, but is down from last month's position, and a peak of 99.94 in January 2021. This is due to the amount of residual waste to landfill, in addition to the usual rejects and fines in the offtaker process.

New Corporate Plan Indicators

The measures reported in future reports based on the new Corporate Plan will be:

Every Quarter:

- Total number of garden waste subscribers (quarterly measure).
- Percentage of domestic waste diverted from landfill (quarterly measure).
- Reduction in residual Local Authority Collected Waste (LACW) household waste per person (quarterly measure).
- Percent of council facilities using green energy only or on-site generation (quarterly measure).
- Percent of council suppliers using green energy only or on-site generation (quarterly measure).
- Number of fly tip incidents (quarterly measure).

- Number of fly tip actions taken (quarterly measure).

Annually in the Quarter 4 Report:

- Carbon emissions (annual measure).
- Increase number of IWC employees cycling or walking to work (when they attend a workplace) (annual measure).
- Number of Island schools and colleges participating in the Eco Schools Programme (annual measure).
- Town & parish councils participating in the Green Impact Programme (annual measure).

Strategic Risks

Failure of the Waste contract resulting in significant financial and operational disruption for the council and its residents			Assigned to: Director of Neighbourhoods		
Inherent score	Target score	Current score	Previous scores		
			Jul 21	Feb 21	Sep 20
16 RED	5 GREEN	8 AMBER	8 AMBER	8 AMBER	8 AMBER
No change to risk					